

To:

SUMCAB Specialcable GmbH
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Note:

Please provide us with all the information requested in this form in order to ensure a smooth and quick processing. Thank you very much!

Order-Nr.: Transaction Nr.:
(will be filled by SUMCAB)

From:

Company: _____
Street, Nr.: _____
ZIP / City: _____
Country: _____
Contact Person: _____
Phone: _____
Mail: _____
Order number: _____

Date/
Signature: _____

Requested appointment ¹

(please mark with a cross)

Weekly working time (normal working hours)
Weekend (additional costs)
Sundays / Public Holidays (additional costs)

¹The billing of the service calls is differentiated into:

- Normal weekly working time (during the week)
- Weekend working time (Saturday)
- Sundays and public holidays
- Exact appointment will be arranged with the Sumcab Service Centre

Service for Product:

Dresspack (please mark with a cross)

MTPReel (please mark with a cross)

Product:

Article description: _____
Plant name / reference: _____
Hall: _____
Robot type: _____
Control type²: _____
Quantity: _____
→ Insert pictures with: _____

Own comments**Task description:****Details of any replacement material that may be required:**

² only relevant for MTPReel

Note Heavily soiled systems not only make it difficult to carry out service work, but can also endanger the health of our service technicians. This is especially true if there is a risk of slipping due to lubricants, solvents or release agents. In order to be able to start the work without delay, we ask you to roughly clean the system parts to be worked on in advance - THANK YOU!

Note The service order only covers the necessary working time for the on-site service visit. Material costs for any new parts that may be required are not included and will be invoiced separately. Our General Terms and Conditions of Delivery and Payment and the "General Terms and Conditions of Delivery and Sale for Products and Services of the Electrical Industry" as amended from time to time shall apply. Services rendered by us will be invoiced at our current rates for engineers and service technicians. In addition to the regulated liability for damage to the service object, Sumcab is liable for culpably inflicted damage to property and personal injury in accordance with the statutory regulations.